Integrated Quality Policy MIT Group s.r.o.

Integrated Quality Policy MIT Group s.r.o.

MIT Group s.r.o. is committed to providing quality services in accordance with the requirements of our customers and the relevant legal and normative requirements. Our activity is based on an integrated system of quality management, environmental management, occupational health and safety and specific requirements for medical devices, which is fully compliant with ISO 9001, ISO 14001, ISO 13485 and ISO 45001 standards.

Key principles of our policy:

1. Customer orientation and quality of service

We strive to fully understand and meet the expectations of our customers and stakeholders.

In the field of medical device logistics, we guarantee accuracy, safety and efficiency in accordance with the requirements of ISO 13485 standards and applicable legislation.

In the field of IT services, we are committed to providing secure, reliable and high-quality IT solutions, including the design and development of internal systems and web applications, that support the digital transformation of our customers and ensure the integrity and confidentiality of their data.

We set up all processes to guarantee consistent quality and regularly review and improve them.

2. Environmental Responsibility (ISO 14001)

We actively contribute to the protection and improvement of the environment by minimizing the impact of our activities on the environment.

When arranging urban greenery, we pay attention to ecological procedures, recycling of biological waste and protection of biodiversity.

We reduce the energy consumption of our processes and promote sustainable resources, including energy-efficient IT infrastructure.

3. Occupational Health and Safety (ISO 45001)

Ensuring a safe working environment for our employees and other stakeholders is a priority.

We identify and eliminate risks associated with our activities, including ergonomic risks at IT workplaces, and implement preventive measures to ensure occupational safety.

We regularly train our employees in the field of health and safety.

The company is seriously engaged in the ongoing elimination of hazards - the prevention of occupational accidents and diseases is a priority.

4. Compliance with legislation and standards (ISO 13485, ISO 9001, ISO 14001, ISO 45001)

In all areas of our activity, we comply with applicable legislative requirements and normative standards, including:

Medical Device Regulation (MDR)

General Data Protection Regulation (GDPR)

Cybersecurity legislation

Occupational health and safety regulations

Environmental legislation

We make sure that our knowledge in the field of legislation is regularly updated and applied in practice.

5. Continuous improvement and innovation

We are constantly looking for opportunities to improve our processes, services and products.

We invest in modern technologies and training to maintain the high quality of our activities and adapt to the growing demands of the market.

We support innovations that increase efficiency while respecting the principles of sustainability.

6. Ethics and responsibility towards society

In our activities, we are guided by the principles of ethical business and a responsible approach to our employees, customers and the wider society.

We support initiatives aimed at the development of urban infrastructure and greenery, which contribute to a higher quality of life for residents.

7. Information Security and Data Protection

We are committed to protecting the confidentiality, integrity and availability of information processed in all our activities, especially in IT services.

We implement technical and organizational measures to protect personal data in accordance with GDPR and to ensure cybersecurity.

We continuously monitor and improve our information security practices to prevent data breaches and cyber incidents.

Management Commitment

The company's management undertakes to provide all necessary resources for the implementation and development of the integrated management system, to regularly review its functionality and efficiency, and to actively support the involvement of all employees in the improvement of processes.

This policy is binding on all employees of the company and is regularly reviewed and updated.

Martin Banič, CEO

MIT Group s.r.o

Date: 27.2.2026.